



SMMT ISO QMS Newsletter

OCTOBER 2010

SPECIAL EDITION ISO 9001 USER SURVEY IS NOW LAUNCHED!

<http://www.iso.org/tc176/sc2/ISO9000UserSurvey>

THIS IS AUTOMOTIVE'S CHANCE TO INFLUENCE THE FUTURE OF ISO 9001

ISO have just launched a survey for users and potential users of the ISO 9000 family of documents with a specific focus on 'ISO 9001:2008 Quality management Systems – Requirements' to ensure its relevance for the future. They are seeking feedback from as wide a range as possible of both current users and potential users to understand their future needs. The International Automotive Task Force (IATF) supports this project.

This survey is directed to include the users and potential users of the sector specific standards that are based on ISO 9001. As well as our Automotive specific standard – ISO/TS 16949, other examples of sector specific standards based on ISO 9001 are for Medical Devices – ISO 13485, for Aerospace – AS9000 & AS/EN9100, for Telecommunications – TL 9000, for Petroleum, Petrochemical & Natural Gas Industries – ISO/TS 29001.

There are a wide range of stakeholders and views concerning ISO 9001 and its application. Many would like to see major changes to the standard with a total disregard to the adverse impact, including costs, to those sectors that have their own standards based on the current version of ISO 9001.

This survey provides us with a unique opportunity to make sure our opinion is considered by ISO. We can only achieve this if we ensure we get as many people as possible from Automotive (also Aerospace, Medical Devices, Telecommunications and Petroleum, Petrochemical & Natural Gas Industries sectors) to complete the survey.

Please complete the survey yourselves and do all you can to promote participation by other Automotive (and other sectors specified above)

- The survey uses an online web tool (Survey Monkey) so it is easily accessed on line via a web address (URL): <http://www.iso.org/tc176/sc2/ISO9000UserSurvey>
- The survey will be available in 11 languages
- The survey will be open for completion until early January 2011 (but please encourage colleagues to participate as soon as possible)

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To promote participation in the survey please consider the following:

Promote the survey and communicate the URL: <http://www.iso.org/tc176/sc2/ISO9000UserSurvey> to as many colleagues as possible in as many ways as possible and encouraging as many of your contacts as possible to do the same.

Ways to promote the survey and communicate the URL and support information include:

- Word of mouth
- Emails
- Letters
- Flyers
- Entries on websites
- Entries in magazines, journals, newsletters
- Telling the attendees at meetings, seminars, conferences and other suitable events
- Dedicated promotional events arranged by you
- Making sure everyone of your contacts, readership etc. are aware
- Any other way you can think of

Make the request to:

- Go to the URL <http://www.iso.org/tc176/sc2/ISO9000UserSurvey>, follow the instructions and complete the survey
- Tell your contacts about it and ask them to complete the survey as well
Please do not forget to complete the survey yourselves!

ISO will only analyse the responses they receive, we need to make sure they receive a robust response from the Automotive Sector.

Thanks in advance for your consideration and participation in this important endeavour.

On behalf of the IATF,
Joe Bransky, GM
Steve Elvin, SMMT
Jean Charles Sarbach, FIEV

MEMBERS of the International Automotive Task Force (IATF):

Vehicle Manufacturers: BMW, Chrysler, Daimler, Ford Motor, General Motors, Peugeot-Citroen, Renault, and Volkswagen

Industrial Trade Association Members: AIAG, ANFIA, FIEV, SMMT, and VDA