



SMMT Quality Panel ISO 9001

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ISO 9001 issues

- SMMT ISO QMS Newsletter launched June 2010
- ISO 9001 user survey to be launched October, URL:
<http://www.iso.org/tc176/sc2/ISO9000UserSurvey>
- Identical text and terminology for ISO management systems – TC 176/SC2 has reported members concerns to TMB
- Next TC 176/SC2 meeting is mid December

ISO 9001 User Survey



- Uses an online web tool (Survey Monkey) and is accessed via URL:
<http://www.iso.org/tc176/sc2/ISO9000UserSurvey>
- Available in 11 languages
- Open for completion from October until January
- 'Survey Leaders' are being appointed from the ISO membership to coordinate the activity in as many countries as possible

ISO 9001 User Survey

(continued)



Ways to promote the survey URL include:

- Word of mouth
- Emails
- Letters
- Flyers
- Entries on websites
- Entries in magazines, journals, newsletters
- Telling attendees at meetings, conferences etc.
- Dedicated promotional events
- Making sure all your contacts, readership etc are aware

ISO 9001 User Survey

(continued)



Automotive Survey promotion:

- UK – through SMMT membership and their contacts
- Europe – through CLEPA and SMMT member European contacts
- Global – through IATF and SMMT member Global contacts

The more automotive people complete the survey the bigger the automotive voice will be

ISO 9001 User Survey

(continued)



- Please don't forget to complete the survey yourselves
- Go to URL:
<http://www.iso.org/tc176/sc2/ISO9000UserSurvey>

Impact of proposed ISO/JTCG High Level Structure on ISO/TS 16949



- IATF View

- Current draft N911 and structure undermines the ISO 9001 and ISO/TS 16949 'process approach'
- ISO/TS 16949 and the related compliance will need to be substantially revised because of the structure
- IATF will need to reformat ISO/TS 16949 and revise many requirements or provide a multitude of clarifications

Impact of proposed ISO/JTCG High Level Structure on ISO/TS 16949



- IATF View (continued)

- Substantial costs will be incurred by IATF due to the impact of revisions on ISO/TS 16949, 'Rules' and Auditor Development Programme (ADP)
- IATF may need to disengage from the ISO TMB directive requiring adherence to the 'high level structure' being mandated for all requirement MSS (Management System Standards)
 - Other sectors such as aerospace, telecommunications, medical devices, concur and are supporting the IATF position



Impact of proposed ISO/JTCG High Level Structure on ISO/TS 16949

- IATF View (continued)

IATF has expressed to ISO its wish to:

- continue with its proactive participation in the improvement and vision of ISO/TC 176 and SC2 including the specific application and development of ISO 9001